

# GUARANTEE CERTIFICATE

*Delivering Quality ! Backed by Guarantee !*



## GUARANTEE CARD

### Terms & Conditions

1. The Customer must complain on our helpline 9107391073 or on our mail ID support@youvply.com (No verbal complain will be entertained) along with proof of purchase. Companies' authorized representative will attend the complaint within one week for physical inspection of the allegedly damaged portion of the product.
2. At the time of inspection, the purchaser/owner should produce GST invoice (Physical Copy) either issued by Authorized Dealer or by the Company along with Original copy of Guarantee Certificate.
3. The company reserves the right to collect sample of the damaged portion and send the same for physical/chemical examination to any of the nationally renowned laboratories recognized by government of India.
4. This Guarantee will not be applicable in case our brand is used with any other brand or with untreated wood/timber for furnishing.
5. This Guarantee is limited to our product only and shall not be applicable on any other property whatsoever.
6. The liability is limited to the extent of replacement of the material actually damaged.
7. This Guarantee shall not be applicable in any case of commercial or economic loss including any direct, incidental or consequential loss relating thereto.
8. The company provides Guarantee for the following manufacturing defects :
  - Splitting or delamination of Sheets while cutting.
  - Thickness Variation (as per ISI Norms).
  - Bending or Warping - If any sheets are found to be bend or warp at the time of delivery, the customer must inform before cutting the sheet and the bend/warp sheets will be replaced with new sheets at the cost of company.
  - Borer Complain (Powder) - In case of any powder falling from the sheet.
9. Any Guarantee offered by any product seller (Dealers/Shop Keepers) or by Companies' representative apart from what company is offering will not be applicable and entertained.
10. Any damage resulting due to improper storage, handling, machining or any other treatment is not covered under this Guarantee.
11. All the disputes are subject to Hyderabad Jurisdiction.
12. Guarantee Period on our different product range as follow :



#### Details of Material Supplied

Branch	Invoice Number	Invoice Date

Brand	06mm	08m	12mm	16mm	19mm	19mmB/B	25mmB/B	Door	Total

Customer Details : \_\_\_\_\_

Channel Partner's Name/Sign. : \_\_\_\_\_

Authorised Signature